

NEPEAN MULTICULTURAL ACCESS PROJECT



The NEPEAN MULTICULTURAL ACCESS PROJECT resources currently available:

HACC Consumer & Carer Handbook

Provides basic information about the Home & Community Care (HACC) program, eligibility, what services are available and how to access them. It has translated versions in Arabic, Spanish, Italian, Chinese and Greek.

This handbook is free to all HACC services in the Blue Mountains, Penrith & Hawkesbury LGAs. A CD ROM version (includes translations) is available to non-HACC services for \$5.50 (inc. GST).

Resource for working with older people of CALD backgrounds in Penrith, Hawkesbury & Blue Mountains

This resource has been compiled to assist Home & Community Care (HACC) services & HACC-like services in the Nepean area to better understand the community in which they work and to provide them with a tool for planning and targeting their services to people from CaLD backgrounds.

This resource is available on CD ROM.

To order these resources: ph (02) 4732 6301 or email leila@tricom.org.au or download the order form from the website www.tricom.org.au/haccaccess

The NEPEAN MULTICULTURAL ACCESS PROJECT is funded by Aging, Disability & Home Care (ADHC), Department of Human Services NSW, under the Home & Community Care (HACC) Program.

The project responds to everyone's fundamental right to be able to access services and participate in support and help provided to the members of the Australian community. The target group is NESB/ CaLD frail older people, people with disabilities, their families and carers living in 3 local government areas (Penrith, Blue Mountains & Hawkesbury) that compose the Nepean Area. The two main objectives of the project are:

- To increase awareness of and access to HACC funded services in the Nepean Area for frail older people and people with disabilities from CaLD backgrounds, their families and carers, and
- To assist, support & resource HACC funded services in providing CaLD appropriate care/services to meet the needs of their clients.

To achieve these objectives, the Project provides training, resources, information and support to HACC Service Providers and CaLD communities.

For more information, contact the Project Coordinator, Leila Wright, ph 4732 6301 or email leila@tricom.org.au

The NEPEAN
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